



Kannapolis, NC Water Customers End of Boil Water Notice April 25, 2026, 6 p.m.

This serves to notify ALL residents utilizing the City of Kannapolis Public Water system that the water supply is considered safe to use again per 6 p.m., April 25.

The City of Kannapolis Water Treatment recommends the following to those impacted by the notice:

- **Flush Cold-Water Faucets:** Open all cold water taps throughout your home and let them run for at least 15 minutes to clear the service lines.
- **Clear Hot-Water Lines:** Run all hot water faucets for at least 15 minutes to ensure the water in your water heater is replaced with fresh, treated water.
- **Refresh Ice and Water Systems:** Discard any ice produced during the Boil Water Notice and cycle your ice maker or water dispenser at least three times before using.
- **Maintain Appliances:** Run your dishwasher on a full, empty cycle using the hot water setting to flush any potentially stagnant water from the system.
- **Service Water Treatment:** Replace all water filter cartridges—including those in refrigerators, pitchers, and under-sink systems—as they may have trapped contaminants during the Boil Water Notice.
- **Shower and Laundry:** Flush your showerheads by running them for several minutes, and run your washing machine through a cycle on the hot setting before washing clothes.

City of Kannapolis: Residents may call the City of Kannapolis Customer Service team to determine if your address is impacted any longer: 704-920-4444

City of Concord: Residents may call the City of Concord Customer Service team to determine if your address is impacted any longer: 704-920-5555

Food establishments (restaurants) are now permitted to prepare and sell items again. They have also been provided with guidance on how to re-open safely after a Boil Water Notice.

What should I do if I drank or used tap water for food preparation during the boil water notice?

If you drank or used tap water for food preparation during the boil water notice, you should monitor yourself for symptoms.

E. coli can cause mild to severe symptoms. Symptoms usually begin 3 to 4 days after contact with the bacteria. Symptoms can start as soon as one day after exposure or more than a week later.

Symptoms may include stomach cramping, loose stools, nausea, and vomiting. Contact your healthcare provider if you have loose stools or vomiting for more than two days, if you have blood in your stools, if you become dehydrated, and with any questions or concerns. <https://www.mayoclinic.org/diseases-conditions/e-coli/symptoms-causes/syc-20372058>

To view our FAQ webpage: <https://www.cabarrushealth.org/792/Boil-Water-Notice-FAQ>

For more information on E. Coli: <https://www.cdc.gov/ecoli/about/index.html>

For more information on a Boil Water Notice:

https://www.cabarrushealth.org/DocumentCenter/View/3687/BoilWaterNotice_Factsheet_web

For more information from the City of Kannapolis: <https://www.kannapolisnc.gov/news/ID/358/Kannapolis-Issues-Water-System-Boil-Notice>

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